



Strategic Objectives and Tactical Goals:	Target to Complete By, or Targeted Measure:
<b>Strategic Objective: Improve Physical Space and Flow &amp; Develop Leadership Skills</b>	
<i>Deliver a Detailed Report to the Board on the Condition of the mondemoya Site</i>	CEO and VP Support Services/CFO to deliver report by Sept , 2018
<b>Strategic Objective: Live our Leadership Role</b>	
<i>Launch the Base Shared Website for the Manitoulin Health Collaborative</i>	CEO and Director Clinical Innovation and Partnerships, launch by Aug, 2018
<i>Establish a Shared Communn IT Infrastructure with MHC's FHT Primary Care Partners</i>	CEO and VP Support Services/CFO to have the Core in Place by Sept, 2018
<b>Strategic Objective: Foster Staff Knowledge/Engagement, Enhance Patients' Experience</b>	
<i>Mentor the Senior Team Members, as a Result of Leadership Transitions</i>	CEO to work with Senior Team
<i>Senior Team to Work Across the Organization on Updating MHC's Value Statement</i>	Senior Team to Lead, by March, 2019
<i>Enhance Patient Satisfaction and Safety</i>	Hand Hygiene Before Contact $\geq 90\%$ , Medication Reconciled at Admission $\geq 95\%$ , at Discharge $\geq 95\%$
	Patient Satisfaction Survey Rate of $\geq 92\%$
	CHF/COPD Order Sets to be utilized on admission $\geq 85\%$ , Patient Survey on Key Information 90%
	Time to Initial Physician Assessment at the 90th Percentile of $\leq 3$ hrs., Discharge Summaries Sent to FHT's 90%
	30 day Readmission for medical cases, and select CMG's $\leq 14\%$
	Track and Mitigate Workplace Violence , Measure Number of Incidents
Staff Satisfaction	Staff Satisfaction Survey Rate $\geq 85\%$
<b>Strategic Objective: Enhance our ability to govern well</b>	
<i>Craft a new Strategic Plan</i>	New Draft Plan to be Delivered to Board by Sept, 2018
<i>Assist in the development of a renewed Annual Board Work Plan</i>	Provide a draft Annual Board Work Plan by October, 2018
<i>Craft a new Risk Management Plan</i>	New Plan Presented to the Board by June, 2018