



MANITOULIN HEALTH CENTRE (MHC)

2017-18 Annual Report to Our Community

Here for you – fulfilling our Mission: *“To contribute to the health and well-being of all who come to us in need.”*

*We are proud to be your local two-site hospital (in Little Current & Mindemoya), serving the residents and visitors of the Manitoulin Island Region. Our organization experienced a very successful year of activities and achievements. There were many challenges met and the success we have enjoyed as a hospital is a direct result of the combined efforts of everyone associated with MHC; **THANK YOU to All!***

MHC’s Activities & Services for 2017/18:

- ❖ over 225 staff and affiliated clinicians working for you
- ❖ chemotherapy, cardiac rehab, diabetic case management and community withdrawal services
- ❖ in-patient dietitian services
- ❖ about 15% of our patients reside off-Island
- ❖ 7,800 active in-patient days and 33 newborns
- ❖ 21,000 emergency department visits
- ❖ 414 colonoscopies & other minor surgical procedures
- ❖ 630,000 laboratory tests completed
- ❖ 20,000 X-ray and Ultrasound procedures performed
- ❖ 3,200 physiotherapy treatments
- ❖ 2,000 other care visits (chemo, wound care, transfusions, etc.)
- ❖ a major employer and economic driver for the Island

Did you know that MHC’s arrangements with other organizations allow for a broader range of programs to be available locally and many are located right at our two sites? Some of these include:

- ❖ modern space for physician clinics and family health teams
- ❖ dialysis
- ❖ community mental health
- ❖ telehealth (video-patient visits)
- ❖ community physiotherapy
- ❖ wound care for patients no longer in the hospital
- ❖ diabetic retinal screening (tele-ophthamology)
- ❖ optometry
- ❖ visiting specialist physicians and surgeons
- ❖ access to care at other hospitals

Here are some of the specific goals achieved over the past year:

- Tenth year in a row for balanced budget operations
- Opening the expanded Little Current Site ER
- Launching hospice suites at each site
- A newly renovated pharmacy room with new packaging equipment
- Beginning an infrastructure study for the future needs of the Mindemoya Site physical plan
- Launching a pathway plan towards a new organizational Strategic Plan
- Ongoing fundraising to support the purchase of new telemetry and related equipment for cardiac care at both sites
- Working within the Manitoulin Health Collaborative towards shared goals and metrics
- Enhancing First Nations care support, through staff cultural awareness training and renovations
- A full-time physician recruited, as a result of our shared effort with the North Shore Health Network
- Expanding the presence of patient advocates within additional committees at MHC
- Expanding physio assessments for patients who may require joint replacement surgery (in partnership with Health Sciences North)
- Partnering with other local agencies to offer additional medical student training opportunities across the Island
- Providing leadership to help evolve the region’s electronic health information system through clinical standardization
- Advocacy leading to funding for all Ontario hospitals (2% global base increase, as well as \$20 million for innovation funding)
- Continuing to support the partnership for the Non-Urgent Patient Transportation Service
- Leading our local Health Link (partnership with local agencies for better coordinated care for selected complex patients)
- Continuing the successful delivery of physio services through a local partnership

Important Measure:

- Patient satisfaction rates of over 95%
- Hand hygiene compliance rates of over 92%
- Medication Reconciliation rates of over 98%
- Very low Hospital Acquired Infection Rates (almost zero)

Help Support MHC’s Telemetry Campaign “Telemetry – The Heart of the Matter” for Cardiac Monitoring –All donations are greatly appreciated and tax receipts are available.

Donor Name: _____

Address: _____

Phone #: _____ Amount of Donation: _____

For donations of \$1000 or more, we will contact you at a later date, regarding recognition with an engraved Leaf on the Tree of Life.

Please complete this form and send it with your donation to:

**Manitoulin Health Centre
Donations**

c/o Derek Graham, CEO

P.O. Box 640

Little Current, ON

POP 1K0